

## Contacting us

**Landline:** 0161 232 4214/5

**Mobile:** 0787 0986 972

**Email:**

[mft.communityaudiology@nhs.net](mailto:mft.communityaudiology@nhs.net)

## Office hours:

Monday - Friday,

8:30am – 4:30pm

Our phone lines close at 3:30pm.

Out of these hours, you can leave a message on our answerphone or send us an email

## Address:

Audiology  
Moss side Health Centre  
Moss Side  
Monton Street  
Manchester  
M14 4GP

This service is provided by Manchester Local Care Organisation (MLCO). MLCO is the organisation that provides NHS community health care and social care in the city. It is a partnership organisation between the NHS and Manchester City Council.

Find out more about MLCO at [www.manchesterlco.org](http://www.manchesterlco.org)

## Other languages

This leaflet can be produced in other languages on request. We can also provide the information in other formats including Braille, large print and audio CD. Please contact us if you require help.

## Compliments and complaints

The **Patient Advice and Liaison Service (PALS)** is a confidential service that provides help, advice and information for patients, families and carers. General information and advice about local NHS services are also available here.

We welcome all your feedback about the service and you can contact PALS at:

- **Email:** [pals@mft.nhs.uk](mailto:pals@mft.nhs.uk)
- **Telephone:** 0161 276 8686

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**Manchester Local  
Care Organisation**

Leading local care, improving  
lives in Manchester, with you



# Sound Sensitivity Clinic

Parent information leaflet

Paediatric Audio Vestibular  
Medicine, Community Audiologist



Powered by:



## Who are we?

The Sound Sensitivity Clinic is part of the South Manchester Audiology Team. It is a specialist service for the assessment, rehabilitation and management of children who are sensitive to sounds.

## Who is the service for?

- Children aged 2-18 years old
- Children displaying symptoms of sound sensitivity which is having an impact on everyday life. This can include hearing noises in their ears, avoiding or reacting to loud sounds or being aversive to quiet sounds such as chewing, breathing and slurping
- Children who are registered with a Manchester GP. We may consider referrals from outside this area.

## How to access the service

Referrals to the service can be made by professionals involved in your child's care, through the GP, school nurse or health visitor.

## What you need to know before your first appointment

With your first appointment letter you will receive a questionnaire about your child's personal history, which we would like you to complete and bring with you.

The appointment take 60 minutes.

If your child is below two years of age and therefore unable to take part in the assessments, we may ring you before the appointment to give you the option of attending alone.

## Who is in the team?

The team consists of admin assistants, audiologists and a consultant in audio vestibular medicine.

## Initial assessment

As part of your child's assessment we will:

- Record personal details, including relevant medical history and medication
- Discuss details about the sound sensitivity symptoms that your child is experiencing
- Complete an assessment of your child's sound sensitivity
- Discuss the rehabilitation strategies with you and make a treatment plan for your child
- In some cases, this may involve referral to other agencies.

## Follow up

You will be given an initial treatment plan for your child that can be completed at home.

The follow up appointments will be a combination of telephone consultations and clinic reviews, depending on how your child is responding to the treatments.