

Admission Avoidance Alternatives 2023/24

Managing hospital and wider health and care system pressures

This alternative to admission document provides a resource of alternatives to a hospital admission and patient support that health and care colleagues might want to consider where appropriate. Originally intended as a support resource for the winter period, it is a useful all year-round go to guide for colleagues working across the Bury Health and Care system.

From consultant support and advice for GPs to help decision making; to a range of community services including those for children, older people, people with minor eye conditions or an urgent dental issue, for mental health support and out of hours services. This document rounds up all the information you might need to hand when considering alternatives pathways for your patients, including social issues such as housing and homelessness.

All services listed below are for Bury registered patients and can be accessed equally by FGH and NMGH unless specifically stated.

Thank you to all services for continuing to work in such a co-operative and flexible way to manage the ongoing pressures across our health and care system.

We are keen to receive suggestions and ideas for how this resource could be improved, and you can send these to:
kirstin.lee@nhs.net.

Please note that you can navigate the document by clicking on the services listed on the contents page.

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Service	Description	Availability	Contact
Intermediate Care			
Bed Based (Killelea House)	<p>For individuals who require a short-term programme of intensive rehabilitation from therapists with carer support on site. This can be up to six weeks but is more often as little as one-to-two weeks in a specialist community setting that is not an acute setting but does have nursing support on site for those that require this.</p> <p>For persons unsafe to remain or return home. Medically stable but needs short period of rehabilitation to enable them to re-gain sufficient physical functioning and confidence to return safely to their own home.</p> <p>MDT Assessment including, Medical reviews - Nursing support - Occupational Therapy assessment - Physiotherapy assessment - Social care assessment - Pharmacy support</p>	7 days: 09:00 - 17:00	<p>Contact 0161 253 5900</p> <p>Completion of Trusted Assessor document</p> <p>Referrals from the IDT / Social Work Teams. Through Adult Social Care front door service / NWAS / Primary Care via Rapid Response.</p>
IMC at Home	<p>This service started in May 2020. It provides therapy and nursing input to Bury Residents in their own to remain independent. Appropriate when and individual requires active intensive treatment by health care professionals in the patient's own home that would otherwise require an acute hospital admission.</p>	7 days: 09:00 - 17:00	<p>Contact 0161 253 5900</p> <p>Completion of Trusted Assessor document</p> <p>Referrals from the IDT / Social Work Teams. Through Adult Social Care front door service / NWAS / Primary Care via Rapid Response.</p>

	<p>Can be used as a way of avoiding an acute admission or to enable earlier discharge from hospital. Provides assessment and intervention for up to six weeks but could be as little as one to two weeks. The aim to maximize functional ability and equip a person with skills for independent living. May be step up (referred from GP/Rapid Response/wider community services) or step down (following a stay in an acute hospital) MDT Assessment including, Medical reviews - Nursing support - Occupational Therapy assessment - Physiotherapy assessment - Social care assessment - Pharmacy support</p>		
<p>Bury Rapid Response Service</p>	<p>Provided by a multi-disciplinary team of health and social care staff. The focus is on preventing avoidable admission to acute hospital or residential care. The team will respond within 2 hours of an appropriate referral to undertake assessment. Care and treatment can then be provided for up to 72 hours. Necessary onward referral to community health or social care services will be made to ensure continuity of care is provided. Including home and bed based IMC. Also, linked to Hospital at Home, therefore can remain in service if acute care required for 2 weeks.</p>	<p>7 days: 08:00 - 20:30 referral cut-off 18:30</p>	<p>Please Contact SPOA: 0161 253 6292</p>

Hospital at Home			
Bury Hospital at Home Service Virtual Ward (New)	To support people who experience an acute medical episode, at home (usual place of residence i.e., care home or community bed) if their needs can be safely met within the community without requiring a hospital admission. Team will respond within 2 hours of accepting referral and can provide treatment for up to 14 days.	Operates 7 days a week / 24 hours per day. Last time for new patient referral is 18:30	Please Contact SPOA: 0161 253 6292
Fairfield General Specific			
FGH Consultant Support and Advice	When GPs refer a patient to FGH they are able and encouraged to use the GP referral bleep. This bleep is held by a Consultant in Acute Medicine, and should GPs require real time advise on a patient they can contact the AMU consultants by ringing directly. The bleep is staffed from 7.30 am through to 8.00pm, Monday to Friday.	Monday-Friday: 07:30 – 20:00	Contact the hospital Switch: 0161 624 0420 Ask for bleep number: bleep no. 6035
Pre-ED Streaming	For those patients who do attend ED as a self-presenter, there will be a triaging process at the front door and the patient may be offered an appointment in an alternative setting in primary or community care. All patients will be treated in the most appropriate clinical setting dependent on their condition and acuity.	7 days: 08:00 – 20:00	Self-presenters will be Pre-ED Triaged at Fairfield General Hospital

Bury and Rochdale Doctors On Call (BARDOC)

<p>BARDOC (GP Out of Hours Service)</p>	<p>Other Services: Alternative To Transfer (ATT) Local CAS Service Community Swabbing Winter Flu Response UTC support and Urgent and Emergency Care Navigator / Pre ED-Assessment</p> <p>Paramedics who are on scene with a patient can request an ATT referral with a 20 minute clinician to clinician response which may result in the patient receiving self-care advice or being seen by a BARDOC clinician either in an OOH Treatment Centre or by way of a home visit.</p> <p>Assisting with the national mandate of routine screening of care/nursing home residents and staff and responding to outbreaks when requested by PHE / local IPC Team.</p> <p>Provide out of hours response to the notification of a suspected flu outbreak in care/nursing home settings or assist in the management of an on-going outbreak.</p> <p>Based at the front door of FGH A&E, patients presenting will be screened using a bespoke clinical tool to ensure the right treatment is delivered by the most appropriate team.</p>	<p>Monday-Sunday: 18:30-08:00.</p>	<p>HCP and Care Homes Tel 0161 763 8547 Patients: - Via NHS 111</p>
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Bury Community Services

<p>Community Podiatry Team</p>	<p>The podiatry team specialise in promoting foot health and provide a service that includes diagnosis, management and treatment of lower limb and foot dysfunction in patients with foot risk . We don't provide routine foot care such as nail cutting, fungal nails, verrucae, corns, and callus removal, in patients who are otherwise healthy.</p>	<p>Monday-Friday: 08.30 - 17:00</p>	<p>Tel: 0161 724 2137 Mob: 07564047423 Fax: 0207 0198252</p> <p>Referrals from GP / Health / Social care professional referral Self-referral*</p>
<p>Children's Community Nursing Team</p>	<p>Nursing care from birth to 16 (or up to 19 years if under the care of a paediatrician) with the aim of deflecting hospital attendances and reducing the length of hospital stays. Community clinics at Radcliffe Primary Care Centre delivering sessions 6 days a week. Referral accepted for Children with a nursing need with acute illnesses, long term conditions, palliative care needs and complex health care needs.</p> <p>* Self-Referrals to Children and Young People's Community Nursing Team</p> <p>Exclusion</p> <ul style="list-style-type: none"> • Any undiagnosed condition <p>Inclusions</p> <ul style="list-style-type: none"> • Post operative wound care - Medical history source confirmed • Wound care (that has been assessed as requiring further assessment by UCC, A&E, GP) • Removal of sutures – Medical history source confirmed. 	<p>7 days: 08:00 – 20:00</p>	<p>Tel: 0161 724 2137 Mob: 07564047423 Fax: 0207 0198252</p> <p>Referrals from GP / Health / Social care professional referral Self-referral*</p>

	<ul style="list-style-type: none"> • Eczema (If previously under the care of CCNT) • Child previously discharged from the team 7-10 days (presenting with same condition) • Constipation (if previously been under the care of CCNT) <p>*List is not exclusive</p>		
<p>Community IV Service</p>	<p>The service manages patients with infections in the community ensuring that their treatment is optimised, appropriately delivered and closely monitored by clinical staff. The service can manage a range of clinical infections.</p> <p>Patients can be 'stepped up' to the service by GPs or stepped down by secondary care. Links to Hospital @home</p>	<p>7 days: 08:00 – 20:00</p>	<p>Adult Care Nursing Team: Email accessburycommunity@nca.nhs.uk Tel: 0300 323 3316 Fax: 0300 323 3321 Mobile 07564047364</p> <p>GP or Sec Care Referrals</p>
<p>Community Therapy Teams.</p>	<p>The Community Occupational Therapy team, Community Physiotherapy team and The Falls and fracture prevention Service are based at Radcliffe primary Care Centre. Each service delivers service specific assessment and a programme of rehabilitation to patients registered with a Bury GP. The Community OT service incorporates Palliative Care OT and Rheumatology Hand therapy specialist OT services.</p> <p>All Therapy services aim to promote patient independence and safety in the community through the delivery of</p>	<p>Monday – Friday 08:00 – 17:00</p>	<p>Referrals from GP / Health / Social care professional referral</p> <p>Self-Referral.</p> <p>Referral forms to be completed and sent to SPOA.fax@nca.nhs.uk</p> <p>Email :</p> <p>adultoccupationaltherapybury@nca.nhs.uk buryfallsteam@nca.nhs.uk buryadultphysio@nca.nhs.uk</p>

	<p>person-centered, holistic treatment plans. Therapy services are able to support admission avoidance and deliver onward assessment / rehab following discharge from Hospital / crisis intervention / IMC where appropriate</p>		
Community Nursing Service	<p>Provides high quality nursing care in people's usual place of residency (e.g. their own home or residential home).</p> <p>The team provides short and long-term care to help people to avoid an unnecessary stay in hospital, or be discharged more quickly</p>	<p>SPOA office times are 8-6 Monday to Friday</p> <p>08:30-5pm Saturday and Sunday and Bank Holidays</p>	<p>District Nurse Single Point of Access: Tel: 0300 323 3316</p> <p>Email: accessburycommunity@nca.nhs.uk</p> <p>Referrals from GP / Health / Social care professional referral</p>
Wound Care and Lymphoedema Service	<p>The Wound Care and Lymphoedema Service provides high quality and evidence-based assessment, management, treatment and prevention for people [16+] who have a wound, leg ulcer or lymphoedema.</p>	<p>Monday-Friday: 08.30 - 17:00</p> <p>Saturday/Sunday 08:30 – 15:00</p>	<p>Tel: 0300 3233316</p> <p>E-mail: spoa.fax@nca.nhs.uk</p> <p>Referrals from GP / Health / Social care professional referral</p>
Community Specialist Palliative care team	<p>The Bury Community Palliative Care Nursing Team, Multi-Disciplinary Team (MDT), work alongside, and in support of, statutory and voluntary health and social care services to improve the care of patients and their families with complex palliative needs.</p>	<p>Monday – Sunday 08:00- 16:00</p>	<p>Referrals from GP / Health / Social care professional referral</p> <p>accessburycommunity@nca.nhs.uk</p>

GM Services

<p>GM Urgent Dental Care Service</p>	<p>All residents of Greater Manchester and temporary visitors to the area however please note that daytime appointments are only available to patients without a dentist. Evening/weekend/Bank Holiday appointments are available to all GM residents who require urgent dental treatment or advice.</p>	<p>Every Day 08:00-22:00</p>	<p>Patient Line 0333 332 3800</p>
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Bury Integrated Teams

<p>Bury Integrated Neighbourhood Teams</p>	<p>Within the Multi-disciplinary team, the active case management programme will support adults particularly at risk of admission or readmission into hospital or permanent admission into nursing or residential care homes or frequent users of services and those with multiple long term conditions. The key aim is to prevent escalation and crisis-non urgent referrals.</p>	<p>Monday – Friday</p>	<p>One single E mail referral address ACMreferral@nca.nhs.uk</p>
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Mental Health

<p>Consultant Access (New).</p>	<p>We have just launched a new service in Bury called “Consultant Access”. It's a new and innovative idea to provide consultant access for GPs to advise them on management of patients in primary care. It ensures that patients who don't necessarily require an appointment receive information much quicker via their GP, and should reduce the waiting time for those that do.</p>	<p>Monday -Friday 09.00-17:00</p>	<p>Referrals are made from GP's to the generic Email requesting advice.</p> <p>Email: pcn-tr.buryaccessteam@nhs.net</p> <p>The Access Consultant will review any referral and reply by electronic letter: - Urgent - same day during the working week Non-urgent within 72 hours</p>
<p>Older People Community MH Liaison Team</p>	<p>The Community Liaison team is based at Ribchester House in Bury. The team takes referrals from Adult Social care for community patients with comorbid physical and mental health conditions and provides a range of interventions designed to divert attendance at A and E and/ or admission to the general medical wards. The team do not accept referrals directly from the wards to facilitate discharge.</p>	<p>Monday-Friday: 09.00-17:00</p>	<p>Referrals are made from adult social care services to the generic pcn-tr.buryhmrcommliaisonop@nhs.net.</p> <p>Please note referrals cannot be accepted directly from the medical wards however the hospital based Liaison team are able to refer onto the Community Liaison team if clinically required.</p>

<p>Access and Crisis Team Bury</p>	<p>Provide a comprehensive mental health assessment for people referred from their GP on an urgent/priority basis and can provide follow up interventions</p>	<p>Every Day 08:00 – 21:00</p> <p>Not NMGH</p>	<p>Tel: 0161 716 1080</p> <p>Email: pcn-tr.buryaccessteam@nhs.net</p> <p>GP / Health / Social care professional / criminal justice system can make referral</p>
<p>Alcohol Liaison Team</p>	<p>Liaison mental health team is based within the Fairfield hospital covering both the A&E department and inpatient wards providing assessment for persons presenting in the departments alcohol or substance misuse difficulties. The team will assess any patient in the FGH site but are only commissioned to provide brief follow up for Bury residents. Referrals are received from Pennine Acute staff in the departments.</p> <p>The Alcohol Liaison team cover the A&E department and FGH wards, they try to respond on the same day (only commissioned Monday till Friday and do not work bank holidays) to any referrals .They will respond to ward referrals within 24 hours.</p>	<p>Monday-Friday: 08.30 – 16.00</p> <p>Not NMGH</p>	<p>Referrals from wards for all age in FGH via NCA Evolve system</p> <p>Referrals from A&E in FGH for all age via telephone 0161 716 1056</p>

<p>Bury and Rochdale GM Liaison Team</p>	<p>GM Liaison mental health team is based within the Fairfield hospital covering both the A&E department and the Rochdale urgent care centre (UCC) providing Urgent assessment for persons presenting in the departments with acute mental health difficulties. Referrals are received from NCA staff in the departments. The team aim to respond within 1 – 4 hours</p> <p>The team offer assessments, advice and support to the acute medical wards in FGH and the CAU ward at Rochdale infirmary for patients presenting in the departments with acute mental health difficulties.</p> <p>The team offer assessments, advice and support to the acute medical wards for persons over 65 with mental health or age related memory difficulties and can advise on future placements for EMI units.</p>	<p>24 hours per day.</p> <p>Not NMGH</p>	<p>Referrals from A&E or Rochdale UCC Tel: 0161 716 1061</p> <p>Referrals from wards for all age patients in FGH via NCA Evolve system</p> <p>They will respond to ward referrals within 24 hours.</p> <p>To have discussions regards any queries 0161 716 1092</p>
<p>Older Peoples Home Intensive Treatment Team (New).</p>	<p>We are aiming to have the HITS service operational early in the New Year but can't give any details at this point, don't even have a phone number yet! I think we can only give the vague update that the aim is to have the service up and running by the first week in January 2024, it's an alternative to MH</p>	<p>Plan to have the service open from Jan 2024</p>	

	admission and should free up bed spaces for those that need them including in the general hospital, and we will provide updates to all system partners as and when available.		
Older Peoples Community MH Liaison Team	The Community Liaison team is based at Ribchester House in Bury. The team takes referrals from Adult Social care for community patients with comorbid physical and mental health conditions and provides a range of interventions designed to divert attendance at A and E and/ or admission to the general medical wards. The team do not accept referrals directly from the wards to facilitate discharge.	Monday-Friday: 09.00-17:00 Not NMGH	Referrals are made from adult social care services to the generic pcn-tr.buryhmrcommliaisonop@nhs.net . Please note referrals cannot be accepted directly from the medical wards however the hospital based Liaison team are able to refer onto the Community Liaison team if clinically required.
Bury and HMR UEC by appointment	Provide a comprehensive mental health assessment for people in a planned appointment within 24 – 72 hours dependent on the acuity of the presentation. All referrals complete a PHQ9 and GAD 7 and can provide follow up interventions. Clients are offered Assessment's face to face, telephone or video calls	7 days: 08:00-21:00 Not NMGH	Complete GM triage Tool via Adastral electronic referral or had written and emailed to pcn-tr.buryacessteam@nhs.net GP/ BARDOC/ A&E liaison/ Police/ Criminal justice system

<p>HMR Response Hub (formerly Access Team)</p>	<p>Provide a comprehensive mental health assessment for people referred from their GP on an urgent/priority basis and can provide follow up interventions.</p>	<p>7 days: 08:00-21:00</p>	<p>Tel: 01706 676100 for queries</p> <p>Referrals- pcn- tr.rochdaleresponsehub@nhs.net</p> <p>complete referral form for all referrals GP / Health / Social care professional / criminal justice system can make referrals</p>
<p>Rochdale Acute Home Treatment Team (New).</p>	<p>The team offer an intensive support package within the persons own home or alternative address to reduce the need for an inpatient treatment. They can visit up to four times per day to support the individuals.</p> <p>The team can provide Clozaril titration in the community preventing the need for a lengthy admission to commence and stabilize on this medication.</p> <p>Provide a gate keeping role to screen all requests for admission to a mental health bed to ensure the least restrictive option is used and reduce the demand on inpatient beds.</p>	<p>7 days 08.00 – 22.00</p>	<p>Referrals from wards to assist with early discharge.</p> <p>Referrals from Community mental health teams and GM Liaison team to offer intensive support as an alternative to admission</p> <p>Provide a gate keeping role to screen all requests for admission to a mental health bed to ensure the least restrictive option is used.</p>

Bury LA			
Care Link	For anyone of any age who would like to feel safer, more protected, and independent in their own home, 24 hours a day. Care link provides a community/social alarm response to emergency calls in addition to directing customers to the help they need. The service can also provide smoke detectors and fall & movement detectors as part of a comprehensive 'Telecare' package subject to a simple technical assessment.'	Bury Directory	Nick Darrock Manager 0161 253 6222 - 24/7 carelink@bury.gov.uk
Bury Equipment Services	Equipment Services provide an essential service to the residents of Bury. The Service works in partnership with Health and Social Care services to provide daily living aids to help people maintain their independence enabling them to continue living in their own homes and remain as self-reliant as possible.	Monday – Friday 08:45-17:00 Out of hours Monday-Friday 17:00-22:00 Saturday-Sunday 08:00-22:00	Office Hours Tel: 0161 253 6858 option 1 Community.equipmentservice@bury.gov.uk Out of hours – 07977093604 or 07961885999 or Bradley Fold 0161 253 6606
Homeless	Homeless Information and Advice Page Bury Council	Monday-Friday: 09:00-17:00	Telephone us on 0161 253 5537 https://www.bury.gov.uk/homeless On call via 0161 253 6606 If you need us in an emergency after 5pm or at weekends, please call 0161 253 6606

Homeless Assessment & Support Service	If you require urgent housing advice phone 0161 253 5537 or complete the online referral to the Housing Assessment Team . If you do not have access to a telephone, please attend Town Hall between 9am and 5pm	Monday-Friday: 09:00-17.00	www.bury.gov.uk/housing they can also find some useful advice on the website.
Bury Rough Sleepers Service/ABEN service.(New)	A referral can be completed to the Rough sleepers service or the Homeless assessment service. Early morning outreach varies.	Monday – Friday 09:00 -17:00	Rough Sleepers RoughSleepers@bury.gov.uk H.Roberts@Bury.gov.uk ABEN ABEN@bury.gov.uk
Asylum and Immigration service. (New)	Includes the Homes 4 Ukraine scheme and ARAP scheme. Support for customers who have received their leave to remain.	Monday – Friday 09:00 -17:00	Ukraine Ukraine@bury.gov.uk F.Kay@bury.gov.uk
Private Rented Support Service and scheme.(New)	Private rented support and referrals to the incentive scheme.	Monday - Friday	privaterenting < privaterenting@bury.gov.uk >
Staying Well	Staying Well Team for older people You can access support from the Staying Well Team if you meet the following criteria: You are over 50 years of age and; You are registered with a GP in the borough taking up the staying well service offer. You are not in receipt of adult care support. We are a prevention/intervention service that uses a holistic approach to helping someone to identify what's going well and what's not going so well. We can	Bury Directory Monday-Friday: 09:00-16:00 Currently surgeries within the Bury PCN are not signed up to the Staying Well Service.	Tel: 0161 253 5151 stayingwellteam@bury.gov.uk

	then help them to find the best services and/or community assets to help them to live independently.		
NHS 111			
NHS 111 Phone Line	The NHS 111 service will ask questions to assess your symptoms and, depending on the situation, will then: give you self-care advice connect you to a nurse, emergency dentist or GP book you a face-to-face appointment, send an ambulance directly, if necessary direct you to the local service that can help you best with your concern. 111 First All NHS 111 services are set to triage A&E patients before winter, NHS England has confirmed	7 days: 24/7	Tel: 111
NHS 111 Online	NHS 111 online is a digital triage service. This uses the same algorithm as the 111 service. It is for people aged 5 and over. They will ask for a location to be able to offer local services	7 days: 24/7	Via: https://111.nhs.uk

GM UEC by appointment	All patients will be urged to contact NHS 111 for non life threatening conditions which require same day urgent care, prior to attending ED. A clinical assessment will be made over the telephone and the patient will be offered either self care advice, or given an appointment at either the Urgent Treatment centre at Fairfield General Hospital, or in alternative settings in primary and community care.	7 days: 24/7	Via NHS 111
Primary Care			
Community Urgent Eye Service (CUES)	<p>Urgent Eyecare Service</p> <p>What is the Urgent Eyecare Service?</p> <p>The Urgent Eyecare Service (UES) provides urgent assessment, treatment or referral for sudden onset eye problems such as flashes, floaters, vision loss or minor eye injuries.</p> <p>What Symptoms Can Be Treated by the Urgent Eyecare Service?</p> <p>Red or painful eye or eyelids</p> <p>Recently occurring flashes and floaters</p> <p>Recent and sudden loss of vision</p> <p>Foreign body in the eye</p> <p>Children under 16 years must be accompanied at their appointment by an adult.</p>	Monday- Friday : 08:30-17:00	<p>https://primaryeyecare.co.uk/find-a-practice/</p> <p>Rose and Tarrant 0161 764 4420</p> <p>Spec Savers 0161 763 3916</p> <p>Yates and Suddell 0161 764 2209</p> <p>Specscart 0161 312 5763</p> <p>Montreal Group Ltd 0345 125 3752</p>

<p>Acute Respiratory Hubs (New)</p>	<p>This service is for all registered patients in Bury who are acutely unwell with respiratory symptoms and need a face-to-face assessment not worsening of their chronic respiratory conditions nor for those developing a respiratory condition likely to need further investigation or follow up. Most will have:</p> <p>Short history – been ill only for a few days. Signs of infection – pyrexia, tachypnoea, tachycardia. Need face to face assessment within 24 hours.</p> <p>Likely diagnosis:</p> <p>For children – bronchiolitis, upper respiratory tract infection, chest infection, infective exacerbation of asthma</p> <p>For adults – upper respiratory tract infection, chest infection, infective exacerbation of asthma/COP</p>	<p>Referral Process: Practices book directly into an appointment slot on EMIS (as per EA)</p> <p>ARH will create a task back to practices where onward referral is needed (via EMIS as per EA)</p> <p>On the day appointments: All appointments will be opened to all practices to book on the day from 8am</p>	<p>Face to face appointments: Monday to Friday, 9.30 am to 5.30 pm from the following locations:</p> <p>Whitefield & Unsworth Neighbourhood – Uplands Medical Practice (5 days: Mon - Fri). Bury West Neighbourhood – Tower - Spring Lane Medical Centre (4 days: Mon, Wed, Thurs & Fri). Bury East Neighbourhood – Peel GPs (4 days: Mon, Tue, Wed, Fri). North Neighbourhood - Woodbank Surgery (5 days: Mon-Fri).</p>
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Hospice Services

Inpatient Facility (New)	8 specialist palliative care beds. All services available to Bury residents with Bury GP. Anyone who has a palliative illness, or anyone who has been identified as possibly in their final year of life (frailty, elderly without terminal diagnosis).	24 hour care. OOH nurse led, M-F Consultant and Doctor led.	IPU Tel: 0161 762 5716
Outreach community support team (New)	1 x Registered nurse and 6 x Care support workers	7 days service between 8am and 5pm.	Outreach team and palliative advice line: 0161 762 5709
Hospice at Night respite sits (New)	x 2 care support workers	3 nights per week, nights can be flexible on midweek days, currently no weekend night cover (9pm – 7am)	Contact outreach (above) or Nurse Liaison on: 0161 762 5713
Complementary Therapy (New)	2 x part time.	Various therapies including lymphedema drainage massage. M – F 8-4.	Contact via Liaison
Bereavement and Family support team (New)	Bereavement support following death of loved one, either through illness or suicide.	Bereavement café drop ins weekly Tuesdays, walk and talk group weekly, individual therapy and group support. Children’s sunflower support group ran 4-5 times per year.	Contact: 0161 762 5706

Voluntary Sector

<p>Homeless Red Door Project</p>	<p>Bury Red Door exists to give dignity and hope to people in crisis. Specifically, Bury Red Door supports homeless and vulnerable individuals within the borough of Bury to help them to find both temporary and permanent accommodation, support clients in accessing external services and ensuring all benefits are applied for. Individual support and advice appointments are available by prior arrangement. Breakfast and Lunch: Monday, Wednesday, Thursday, Friday: 9.30am to 10.30am – Free breakfast Monday to Friday: 12noon to 1pm – Lunch for anyone attending activities or advice sessions.</p>	<p>Opening hours: Office hours/donation drop offs: Monday to Friday, 8am to 4pm</p>	<p>St Joseph’s Presbytery, Peter Street, Bury, BL9 6AB (Main entrance and car park access via Bold Street)</p> <p>Telephone: 0161 272 0771 Email: reddoor@caritassalford.org.uk</p>
<p>Care and Repair (New)</p>	<p>Care and Repair Manchester take referrals from North Manchester General Hospital and support patients primarily living in Bury, working in collaboration with emerging Age UK provision. Services provided by Care and Repair Manchester include: Safe transport home. ‘Settle back in’ support-up to 4 weeks. Handy person service.</p>	<p>This Service is only available for Bury patients who have been discharged from North Manchester General.</p>	<p>Eligibility - Care & Repair Manchester (careandrepair-manchester.org.uk)</p> <p>Telephone : 0161 872 5500</p> <p>E-mail: mail@careandrepair-manchester.org.uk</p>

<p>Age UK Bury – Home From Hospital Service</p>	<p>This is a free service based at Fairfield General Hospital. The service supports those over the age of 50 who live alone (or are the main carer at home) who have recently been discharged from hospital or A&E</p> <p>Things we can help with:</p> <ul style="list-style-type: none"> * Information and Advice * Practical help with settling back at home * Help with applying for financial entitlements * Social activities * Signposting to other community & voluntary sector organisations in Bury * Handy Person Team – help with fitting key safes, grab rails etc 	<p>Monday to Friday – 9 am to 5pm</p> <p>The Home from Hospital Service is only available for Bury patients who have been discharged from Fairfield General Hospital .</p>	<p>Email: homefromhospital@ageukbury.org.uk</p> <p>Tel: 0161 778 3584</p>
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