

Alternatives to Admission - MRI (Central Manchester Community)

Manchester Community Response (MCR)

Crisis Response (Admission Avoidance)

Provides urgent assessment & support at home for up to 72 hours. Integrated health & social care team of ACP's, nurses, physio's, OT's, pharmacists, social workers and HCA's. Manchester GP Registered patients only.

Open 8.30am-10pm, 7 days
Duty phone: 07866 117643

Community IV (Manchester & Trafford)

Provides IV therapy & sub cut fluids in patients own homes or a community clinic instead of hospital. Team consists of nurses, ACP's & infection prevention specialists. Manchester & Trafford GP Registered patients.

Open 8am-10pm, 7 days.
Last assessment - 8.30pm

Intermediate Care (Front Door Step Up)

Referrals from ED are via Crisis Response.

Care Navigators (Manchester & Trafford)

Patients who are socially isolated/lonely, at risk of re-admission, causing you worry, poorly connected, suitable for non clinical follow up. Enhance connections across health, social care, mental health, housing & VCSE organisations.

Open Mon-Fri, 9am-5pm

Check patient's GP area and make a verbal referral

North GP – 0161 667 3292
(NMGH staff need to refer via North D2A Navigators)
Central GP – 0161 529 6220
South GP – 0300 303 9650

North GP – 07816 142 396
Central GP – 07794 006 193
South or Trafford GP –
0300 303 9650

Refer Via **South Single Point of Access (SPA)** on **0300 303 9650**
(Open 8am-10pm, 7 days)

Urgent Eyecare Services

Urgent eyecare at optician practices. Patients can find a practice and self refer at > primaryeyecare.co.uk
Eyesight threatening conditions – refer to MREH eye emergency department.

Mental Health

Urgent out of hours referrals to GMMH gateway: 0800 953 0285
Central EastTeam (Rawnsley Building): 0161 271 0631
Central West Team (Kath Locke Building): 0161 271 0180
North East/West Team (Macartney Hse): 0161 271 0599
Website link for crisis care (can advise known and unknown service users/what to do) www.gmmh.nhs.uk/crisis-care

Central Community Health

Community (District) Nursing

Gorton and Levenshulme INT
Tel: 0161 529 6210
Chorlton, Whalley Range and Fallowfield INT
Tel: 0161 860 2930
Moss Side, Rusholme and Hulme INT
Tel: 0161 232 4232
Ardwick and Longsight INT
Tel: 0161 274 1568

Central Macmillan

0161 248 1252

CALDS

0161 470 6641

Stroke & Neuro Rehab

0161 276 3576

Falls Team

0161 2099967

Care Home Support Team

Vallance Centre
0161 5496437

Podiatry

Rusholme Health Centre
0161 861 2245

Hospital & Community

07790889332

Bladder & Bowel

Levenshulme Health Centre
0161 861 2334

MSK Tier 2 Physio

0161 470 6765

Out of Hours District Nurses

0161 470 6750

Parkinsons

For anyone over 18 with a Parkinsons diagnosis. Nurse links between GP, consultant and community services.
Tel: 0161 2099976

Voluntary Community Social Enterprise (VCSE)

Royal Voluntary Service
(Home from Hospital)

Manchester Age Uk
(Home from Hospital)

Provide a range of services including a follow-up call after leaving hospital, a non-clinical falls risk assessment, income assessment and handyman service if needed.

RVS - 0161 850 8650/07757 544904
manchestersyr@royalvoluntaryservice.org.uk

Age UK - 0161 519 8867
HFH@ageukmanchester.org.uk



North Manchester GP

Avenue Medical
Beacon Medical
Brookdale Surgery
Charlestown
Cheetham Medical Centre
City Health Centre
Collegiate Medical Centre
Conran Medical Centre
Cornerstones Medical Centre
Dam Head Medical Centre
Dr Mazhari & Partners
Dr Mokashi & Partners
Droylsden Road Practice
Eastlands Medical Centre
Fernclough Surgery
Five Oaks Medical Practice
Florence House Surgery
Hazeldene Medical Centre
Jolly Medical Centre
Lime Square Medical Practice
Neville Family Practice
New Islington
Newton Health Medical Centre
Park View Medical Centre
Queens Medical Centre
Simpson Medical Practice
Singh Medical Practice
St George's Medical Centre
Urban Village Medical Centre
Valentine Medical Centre
Victoria Mill Medical Centre
Wellfield Medical Centre
Whitley Road Medical Centre
Willowbank Surgery

Manchester Residents

Local Authority can be identified by asking the patient who they pay their council tax to. If this is the City of Manchester then they are a Manchester resident. If they pay their council tax to another borough in Greater Manchester then they are not a Manchester resident.

Central Manchester GP

Ailsa Craig Medical Practice
Arch Medical Practice
Ashcroft Surgery
Ashville Surgery
Chorlton Family Practice
Corkland Road Medical Practice
Cornbrook Medical Practice
Dickenson Road Medical
Fallowfield Medical Centre
Gorton Medical Centre
Hawthorn Medical Centre
Levenshulme Health Centre
Longsight Health Centre
Manchester Medical
Mount Road Surgery
New Bank Surgery
Parkside Surgery
Princess Road Surgery
Robert Derbyshire Practice
Surrey Lodge Group Practice
The Alexandra Practice
The Docs Surgery
The Range Medical Centre
The Vallance Centre
The Whitswood Practice
The Wilbraham Surgery
West Gorton Medical Centre
West Point Surgery
Wilmslow Road Medical

South Manchester GP

Al-Shifa Medical Centre
Barlow Medical Centre
Benchill Medical Practice
Bodey Medical Centre
Borchardt Medical Centre
Bowland Road Practice
Brooklands Medical Centre
Burnage Health Centre
Cornishway Medical Practice
David Medical Centre
Didsbury Medical Centre
Forum Health
Kingsway Medical Centre
Ladybarn Group Practice
Maples Medical Centre
Mauldeth Medical Centre
Merseybank Surgery
Northenden Group Practice
Northern Moor Medical Centre
Park Medical Practice
Peel Hall Medical Centre
R&K Medical Practice
Tregenna Medical Practice
Woodlands Medical Centre

MCR General Enquiries Only (do not refer patients via the below)

North Crisis Response – 07816 064 131
Central Crisis Response – Same as referral number or 0161 227 2452
South Crisis Response – 07971 061 264
North Community IV – Same as referral number
Central Community IV – Same as referral number
South/Trafford Community IV – 07866 141 966
Care Navigators – mft.carenavigators@mft.nhs.uk
North Intermediate Care (Crumpsall Vale) – pah-tr.discharge-team-nmgh@nhs.net, 0161 720 2319 / 07870 906 760
Central Intermediate Care (Gorton Parks) – mft.central.intermediate.care@nhs.net, 0161 230 3010 / 07812 404 426
South Intermediate Care (Buccleuch Lodge) – mft.south-intermediate-care@nhs.net, 0161 217 3943 / 07779 334 531

Escalations

North MCR Service Lead (Carol Kavanagh) – 07866 363 152. North MCR Clinical Lead (Jason Holland) – 07816 064 140
Central MCR Service Lead (Karen Thomas) – 07811 806 969. Central MCR Clinical Lead (Lisa Cottrell) – 07875 468 188
South MCR Service Lead (Vicky Isaac) – 07977 986 164. South MCR Clinical Lead (Brian Nicol) – 07773 215 178
South Community Flow & Care Navigation Lead (Mike Channon) – 07341 733 799
MLCO Control Room – control.room@manchester.gov.uk, 0161 234 5629
Wythenshawe Hospital Control Room – 0161 291 6567

Trafford GP

Altrincham Medical Practice
Barrington Medical Practice
Bodmin Road Health Centre
Boundary House Med Centre
Brooks Bar Medical Centre
Conway Road Medical Practice
Davyhulme Medical Centre
Delamere Medical Centre
Derbyshire Rd. South Surgery
Family Surgery
Firshaw Health Centre
Flixton Road Medical Centre
Gloucester House Med Centre
Gorse Hill Medical Centre
Grove Medical Practice
Limelight Health and Wellbeing
Lostock Medical Centre
North Trafford Group Practice
Old Trafford Medical Practice
Park Medical Practice
Partington Central Surgery
Partington Family Practice
Primrose Surgery
Riddings Family Practice
Shay Lane Medical Centre
St. Johns Medical Centre
Timperley Health Centre
Trafford Health Centre
Urmston Group Practice
Village Surgery
Washway Road Medical Centre
West Timperley Medical Centre