

# Alternatives to Admission - Wythenshawe ED (South Manchester Community)

## Manchester Community Response (MCR)

### Crisis Response (Admission Avoidance)

Provides urgent assessment & support at home for up to 48 hours.  
Integrated health & social care team of ACP's, nurses, physio's, OT's, pharmacists, social workers and HCA's.  
Manchester GP Registered patients only.

Open 8.30am-10pm, 7 days  
Last assessment - 8.30pm

### Community IV (Manchester & Trafford)

Provides IV therapy & sub cut fluids in patients own homes or a community clinic instead of hospital.  
Team consists of nurses, ACP's & infection prevention specialists.  
Manchester & Trafford GP Registered patients.

Open 8am-10pm, 7 days.  
Last assessment - 8.30pm

### Intermediate Care (Front Door Step Up)

Referrals from ED are via Crisis Response

### Care Navigators (Manchester & Trafford)

Patients who are socially isolated/lonely, at risk of re-admission, causing you worry, poorly connected in their community, suitable for non clinical follow up.  
Enhance connections across health, social care, mental health, housing & VCSE organisations.

Open Mon-Fri, 9am-5pm

### Check patient's GP area on reverse & make a verbal referral

North GP – 0161 667 3292  
Central GP – 0161 529 6220  
South GP – 0300 303 9650

North GP – 07816 142 396  
Central, South & Trafford GP – 0300 303 9650

Refer Via South Single Point of Access (SPA) on  
**0300 303 9650** (Open 8am-10pm, 7 days)

## Urgent Eyecare Service

Urgent eyecare at optician practices. Patient can find a practice and self refer at [primaryeyecare.co.uk](http://primaryeyecare.co.uk) \*Eyesight threatening conditions – refer to MREH eye emergency department.

## Mental Health

In hours the South Manchester CMHT contact numbers are:  
North Mersey Team (Kingsley House): 0161 271 0291  
South Mersey Team (Brian Hore Unit) : 0161 271 0289  
Website link for crisis care (which can advise known and unknown service users/what to do) [www.gmmh.nhs.uk/crisis-care](http://www.gmmh.nhs.uk/crisis-care)  
Urgent out of hours referrals to GMMH gateway: 0800 953 0285

If you require support/information on other community areas please liaise with the Acute Hub Discharge Team (Bleep 3072) or the OPAL front door team (Bleeps 2134/2478/2526)

## South Manchester Community Health

**Community Nursing & Treatment Room**  
(Night Nursing Team – 07392 196 158)

**Community Physio/OT/Falls (ICRS)**  
Open 8.30am-4.30pm, M-F

**Community Palliative Care (Macmillan)**  
Open 8am-7pm, 7 days

**Day Hospital Rapid Access / Falls Clinics**

0161 217 4250  
Liaise with the OPAL team for further info

**Podiatry**

Open 8.30am-4.30pm, M-F  
0161 21 2038  
[mft.southmanchester.podiatry@nhs.net](mailto:mft.southmanchester.podiatry@nhs.net)

**Community Respiratory (COPD)**

Open 8am-6pm, 7 days  
Refer via switch 0161 998 7070

**Bladder & Bowel Service**

Open 8.30am-4.30pm, M-F  
0161 946 9426  
[mft.bladderbowelteam@nhs.net](mailto:mft.bladderbowelteam@nhs.net)

**Tissue Viability Nursing (TVN)**

Open 8.30am-4.30pm, M-F  
0161 946 9424

**Children's Community Nursing**

Open 8am-8pm, 7 days  
0161 248 8501

## Voluntary Community Social Enterprise (VCSE)

**Age UK** (Home from Hospital)

Discharge follow up phone call (60 years old+), handyperson service, grab rails, handrails, key safes, minor/major repairs, energy advice, signposting, help with housing options, equipment. Manchester residents only.

**Age UK Manchester**  
0161 519 8867

[HFH@ageukmanchester.org.uk](mailto:HFH@ageukmanchester.org.uk)



## North Manchester GP

Avenue Medical  
Beacon Medical  
Brookdale Surgery  
Charlestown  
Cheetham Medical Centre  
City Health Centre  
Collegiate Medical Centre  
Conran Medical Centre  
Cornerstones Medical Centre  
Dam Head Medical Centre  
Dr Mazhari & Partners  
Dr Mokashi & Partners  
Droylsden Road Practice  
Eastlands Medical Centre  
Fernclough Surgery  
Five Oaks Medical Practice  
Florence House Surgery  
Hazeldene Medical Centre  
Jolly Medical Centre  
Lime Square Medical Practice  
Neville Family Practice  
New Islington  
Newton Health Medical Centre  
Park View Medical Centre  
Queens Medical Centre  
Simpson Medical Practice  
Singh Medical Practice  
St George's Medical Centre  
Urban Village Medical Centre  
Valentine Medical Centre  
Victoria Mill Medical Centre  
Wellfield Medical Centre  
Whitley Road Medical Centre  
Willowbank Surgery

## Manchester Residents

Local Authority can be identified by asking the patient who they pay their council tax to. If this is the City of Manchester then they are a Manchester resident. If they pay their council tax to another borough in Greater Manchester then they are not a Manchester resident.

## Central Manchester GP

Ailsa Craig Medical Practice  
Arch Medical Practice  
Ashcroft Surgery  
Ashville Surgery  
Chorlton Family Practice  
Corkland Road Medical Practice  
Cornbrook Medical Practice  
Dickenson Road Medical  
Fallowfield Medical Centre  
Gorton Medical Centre  
Hawthorn Medical Centre  
Levenshulme Health Centre  
Longsight Health Centre  
Manchester Medical  
Mount Road Surgery  
New Bank Surgery  
Parkside Surgery  
Princess Road Surgery  
Robert Derbyshire Practice  
Surrey Lodge Group Practice  
The Alexandra Practice  
The Docs Surgery  
The Range Medical Centre  
The Vallance Centre  
The Whitswood Practice  
The Wilbraham Surgery  
West Gorton Medical Centre  
West Point Surgery  
Wilmslow Road Medical

## MCR General Enquiries Only (do not refer patients via the below)

North Crisis Response – 07816 064 131  
Central Crisis Response – 0161 227 2452  
South Crisis Response – 07971 061 264  
North Community IV – 07816 142 396  
Central Community IV – 07794 006 193  
South/Trafford Community IV – 07866 141 966  
Care Navigators – [mft.carenavigators@mft.nhs.uk](mailto:mft.carenavigators@mft.nhs.uk)  
North Intermediate Care (Crumpsall Vale) – 0161 720 2319 / 07870 906 760  
Central Intermediate Care (Gorton Parks) – 0161 230 3010 / 07812 404 426  
South Intermediate Care (Buccluch Lodge) – 0161 217 3943 / 07779 334 531

## Escalations

North MCR Service Lead (Carol Kavanagh) – 07866 363 152. North MCR Clinical Lead (Jason Holland) – 07816 064 140  
Central MCR Service Lead (Karen Thomas) – 07811 806 969. Central MCR Clinical Lead (Lisa Cottrell) – 07875 468 188  
South MCR Service Lead (Vicky Isaac) – 07977 986 164. South MCR Clinical Lead (Brian Nicol) – 07773 215 178  
South Community Flow & Care Navigation Lead (Mike Channon) – 07341 733 799  
MLCO Control Room – [control.room@manchester.gov.uk](mailto:control.room@manchester.gov.uk), 0161 234 5629  
Wythenshawe Hospital Control Room – 0161 291 6567

## South Manchester GP

Al-Shifa Medical Centre  
Barlow Medical Centre  
Benchill Medical Practice  
Bodey Medical Centre  
Borchardt Medical Centre  
Bowland Road Practice  
Brooklands Medical Centre  
Burnage Health Centre  
Cornishway Medical Practice  
David Medical Centre  
Didsbury Medical Centre  
Forum Health  
Kingsway Medical Centre  
Ladybarn Group Practice  
Maples Medical Centre  
Mauldeth Medical Centre  
Merseybank Surgery  
Northenden Group Practice  
Northern Moor Medical Centre  
Park Medical Practice  
Peel Hall Medical Centre  
R&K Medical Practice  
Tregenna Medical Practice  
Woodlands Medical Centre

## Trafford GP

Altrincham Medical Practice  
Barrington Medical Practice  
Bodmin Road Health Centre  
Boundary House Med Centre  
Brooks Bar Medical Centre  
Conway Road Medical Practice  
Davyhulme Medical Centre  
Delamere Medical Centre  
Derbyshire Rd. South Surgery  
Family Surgery  
Firshaw Health Centre  
Flixton Road Medical Centre  
Gloucester House Med Centre  
Gorse Hill Medical Centre  
Grove Medical Practice  
Limelight Health and Wellbeing  
Lostock Medical Centre  
North Trafford Group Practice  
Old Trafford Medical Practice  
Park Medical Practice  
Partington Central Surgery  
Partington Family Practice  
Primrose Surgery  
Riddings Family Practice  
Shay Lane Medical Centre  
St. Johns Medical Centre  
Timperley Health Centre  
Trafford Health Centre  
Urmston Group Practice  
Village Surgery  
Washway Road Medical Centre  
West Timperley Medical Centre