Alternatives to Admission – Trafford Community Services



Trafford Community Response

Trafford Crisis Response (Admission avoidance)

Provides a rapid (2hr) response and assessment service at home for people in urgent need of health and social care intervention at home. Up to 48hrs support. Patients over 18 with Trafford GP. Referrals not condition specific. More information at Trafford Crisis Response.

Referrals taken from GPs, community health, social care, NWAS and A&E to prevent avoidable admission. 7 days a week, 8am - 9.30pm. Last referral 8pm.

Referrals via tel: 0300 323 0303 (option 3 Clinician to Clinician verbal referral

Trafford Community IV

Provides IV therapy & sub cut fluids in patients own home or a community clinic instead of hospital.

Open 8am-10pm, 7 days. Last assessment - 8.30pm Via Manchester SPOA Tel 0300 303 9650

Trafford Care Navigators

Signposting and support for patients who are socially isolated/lonely, at risk of re-admission, causing you worry.

Referral Via Urgent Care Control Room Service Mon-Fri, 9am-5pm

Trafford Discharge to Assess (D2A) (Health support for Pathway 1)

Expedites **health** Pathway 1 discharge for Trafford residents by carrying out therapy assessments at home rather than in a hospital bed. Provide care while assessment is completed. Referrals made via hospital discharge/therapy teams. More information at Trafford D2A.

8am-6pm, 7 days a week.

Referral must be made via GMSD form

Referral should be made in advance prior to discharge to Email: TraffordCommunityResponse.DTAP1@mft.nhs.uk

Urgent Care Control Room

(Social Care support for Pathway 1)

Responsible for flow from hospital into community services to reduce delays for **social care** pathway 1 discharge. Support prevention of admission with access to **social care support** - home care support, reablement, step up beds etc.

Tel: 0161 975 4714

Trafford Discharge Referrals to Email:

Trafforddischargereferrals@trafford.gov.uk

If you require support or information on other Social Care Services

Out of Hours please liaise with the Emergency Duty Team via Control

Room – Tel: 0161 912 2020

Mental Health

Trafford Extended Service: is a specialist, multi-disciplinary, community-based team providing a range of interventions and support Tel: 01613571210

Website link for crisis care: Which can advise known and unknown service users what to do www.gmmh.nhs.uk/crisis-care

Urgent out of hours referrals to GMMH gateway: 0161 271 0325

Age UK

(Wythenshawe Hospital)

Home from Hospital service providing transport, settle in service, safe and well checks, shopping, emotional and telephone support etc.

Tel: 0161 5198867

Email: HFH@ageukmanchester.org.uk

Community Health

District Nursing Service 24/7 via SPOA

Specialist Palliative Care Nurses

8am – 4pm M-F . On call at weekends via SPOA (DN)

Intermediate Care

Ascot House – 36 bed unit. Step-up or step-down. Therapy led with in-reach by District Nurses. On site support provided by Geriatrician.

Referral via referral form/trusted assessor 0161 912 2664

Neighbourhood Teams

Four Trafford neighbourhood teams (North, Central, West and South) teams coordinating health and care services for residents.

Single Point of Access (SPOA) for referral to community Health services. Tel: 0300 323 0303

Discharge to Assess Beds

A number of beds within private residential & nursing homes and nine beds within Ascot House. The beds are managed and allocated by the Urgent Care Control Room.

Equipment - One Stop Resource Centre

Joint venture between Manchester University NHS Foundation Trust (MFT) and Trafford Council. The service provides community equipment and adaptation services for people living in Trafford, who may need assistance with daily living. Hospital therapists, Trafford liaison nurses & Trafford clinicians are able to order equipment directly via a web-based system.

Email to: mft.admin.osrc@nhs.net

Each hospital site also has a satellite equipment store.

This information and other useful Admission Avoidance and Discharge resources available at www.manchesterlco.org/discharge

Trafford GPs

Altrincham Medical Practice **Barrington Medical Practice Bodmin Road Health Centre** Boundary House Med Centre **Brooks Bar Medical Centre** Conway Road Medical Practice Davyhulme Medical Centre Delamere Medical Centre Derbyshire Rd. South Surgery **Family Surgery** Firsway Health Centre Flixton Road Medical Centre Gloucester House Med Centre Gorse Hill Medical Centre **Grove Medical Practice** Limelight Health and Wellbeing Lostock Medical Centre North Trafford Group Practice Old Trafford Medical Practice Park Medical Practice **Partington Central Surgery Partington Family Practice** Primrose Surgery **Riddings Family Practice Shay Lane Medical Centre** St. Johns Medical Centre

Central Manchester GPs

Ailsa Craig Medical Practice Arch Medical Practice Ashcroft Surgery Ashville Surgery **Chorlton Family Practice** Corkland Road Medical Practice Cornbrook Medical Practice Dickenson Road Medical Fallowfield Medical Centre Gorton Medical Centre Hawthorn Medical Centre Levenshulme Health Centre Longsight Health Centre Manchester Medical Mount Road Surgery New Bank Surgery **Parkside Surgery Princess Road Surgery Robert Derbyshire Practice** Surrey Lodge Group Practice The Alexandra Practice The Docs Surgery The Range Medical Centre The Vallance Centre The Whitswood Practice The Wilbraham Surgery West Gorton Medical Centre West Point Surgery Wilmslow Road Medical

South Manchester GPs

Al-Shifa Medical Centre **Barlow Medical Centre** Benchill Medical Practice **Bodey Medical Centre Borchardt Medical Centre Bowland Road Practice Brooklands Medical Centre** Burnage Health Centre Cornishway Medical Practice **David Medical Centre Didsbury Medical Centre** Forum Health Kingsway Medical Centre Ladybarn Group Practice Maples Medical Centre Mauldeth Medical Centre Merseybank Surgery Northenden Group Practice Northern Moor Medical Centre Park Medical Practice Peel Hall Medical Centre **R&K Medical Practice** Tregenna Medical Practice Woodlands Medical Centre



Manchester Residents

Local Authority can be identified by asking the patient who they pay their council tax to. If this is the City of Manchester then they are a Manchester resident. If they pay their council tax to another borough in Greater Manchester then they are not a Manchester resident.