

South Manchester Community/WTWA Community Alternatives to Admission – Winter 2024/25



Hospital at Home

Provides provides the care and monitoring that patients expect in hospital, delivered in their home under a consultant or GP.

Focus on patients with conditions such as frailty, respiratory issues or heart failure and comorbidities. However, other acute conditions are also considered by the team. Please call to discuss any patient. Patients can be supported in several ways:

- Service in the patient's home. This is where team (including hospital consultants and GPs) visit at home to provide assessments, care and therapy
- Providing telemedicine support and remote vital sign monitoring
- Providing social support, or a combination of these offers.

South Manchester Hospital at Home

Supports patients living or registered with a GP in South Manchester. Patients must be aged over 18. Open from 08:00 – 20:00, seven days.

Tel: **0300 303 9650** to refer or discuss a patient.

If you identify a patient through a face-to-face or virtual consultation who you think **urgently** requires the service, you can call the team immediately to discuss their onward care via H@H Tel: **0161 549 6143**

Hospital inpatient step down referrals can be made via Hive. Info on all H@H services in Manchester available via www.manchesterco.org/hospital-at-home

Manchester Community Response (MCR)

Crisis Response (Admission Avoidance)

Provides urgent assessment & support at home for up to 48 hours. Integrated health & social care team of ACP's, nurses, physio's, OT's, pharmacists, social workers and HCA's. Manchester GP Registered patients only.

Open 8.30am-10pm, 7 days
Last assessment - 8.30pm

Community IV (Manchester & Trafford)

Provides IV therapy & sub cut fluids in patients own homes or a community clinic instead of hospital. Team consists of nurses, ACP's & infection prevention specialists. Manchester & Trafford GP Registered patients.

Open 8am-10pm, 7 days.
Last assessment - 8.30pm

Intermediate Care (Front Door Step Up)

Referrals from ED are via Crisis Response

Care Navigators (Manchester & Trafford)

Patients who are socially isolated/lonely, at risk of re-admission, causing you worry, poorly connected in their community, suitable for non-clinical follow up. Enhance connections across health, social care, mental health, housing & VCSE organisations. Mon to Fri 9am – 5pm.

Referrals via SPA - Tel: 0300 303 9650

Check patient's GP area on reverse & make a verbal referral

North GP – 0161 667 3292
Central GP – 0161 529 6220
South GP – 0300 303 9650

North GP – 07816 142 396
Central, South & Trafford GP – 0300 303 9650

Urgent Eyecare Service

Urgent eyecare at optician practices. Patient can find a practice and self-refer at primaryeyecare.co.uk *Eye sight threatening conditions – refer to MREH eye emergency department.

Mental Health

In hours the South Manchester CMHT contact numbers are:
Website link for crisis care (which can advise known and unknown service users/what to do) www.gmmh.nhs.uk/crisis-care
Urgent out of hours referrals to GMMH gateway: 0800 953 0285

South Manchester Community Health

Community Nursing & Treatment Room
(Night Nursing Team – 07392 196158)

Community Physio/OT/Falls (ICRS)
Open 8.30am-4.30pm, M-F

Community Palliative Care (Macmillan)
Open 8am-7pm, 7 days

Refer Via South Single Point of Access (SPA) on **0300 303 9650** (Open 8am-10pm, 7 days)

Day Hospital Rapid Access / Falls Clinics
0161 217 4250
Liaise with the OPAL team for further info

Podiatry
Open 8.30am-4.30pm, M-F
0161 21 2038
mft.southmanchester.podiatry@nhs.net

Community Respiratory (COPD)
Open 8am-6pm, 7 days
Refer via switch 0161 998 7070

Bladder & Bowel Service
Open 8.30am-4.30pm, M-F
0161 946 9426
mft.bladderbowelteam@nhs.net

Tissue Viability Nursing (TVN)
Open 8.30am-4.30pm, M-F
0161 946 9424

Children's Community Nursing
Open 8am-8pm, 7 days
0161 248 8501

Voluntary Community Social Enterprise (VCSE)

Age UK (Home from Hospital)

Discharge follow up phone call (60 years old+), handyperson service, grab rails, handrails, key safes, minor/major repairs, energy advice, signposting, help with housing options, equipment. Manchester residents only. **Age UK Manchester** 0161 519 8867 or HFH@ageukmanchester.org.uk

North Manchester GPs

Avenue Medical
Beacon Medical
Brookdale Surgery
Charlestown
Cheetham Medical Centre
City Health Centre
Collegiate Medical Centre
Conran Medical Centre
Cornerstones Medical Centre
Dam Head Medical Centre
Dr Mazhari & Partners
Dr Mokashi & Partners
Droylsden Road Practice
Eastlands Medical Centre
Fernclough Surgery
Five Oaks Medical Practice
Florence House Surgery
Hazeldene Medical Centre
Jolly Medical Centre
Lime Square Medical Practice
Neville Family Practice
New Islington
Newton Health Medical Centre
Park View Medical Centre
Queens Medical Centre
Simpson Medical Practice
Singh Medical Practice
St George's Medical Centre
Urban Village Medical Centre
Valentine Medical Centre
Victoria Mill Medical Centre
Wellfield Medical Centre
Whitley Road Medical Centre
Willowbank Surgery

Central Manchester GPs

Ailsa Craig Medical Practice
Arch Medical Practice
Ashcroft Surgery
Ashville Surgery
Chorlton Family Practice
Corkland Road Medical Practice
Cornbrook Medical Practice
Dickenson Road Medical
Fallowfield Medical Centre
Gorton Medical Centre
Hawthorn Medical Centre
Levenshulme Health Centre
Longsight Health Centre
Manchester Medical
Mount Road Surgery
New Bank Surgery
Parkside Surgery
Princess Road Surgery
Robert Derbyshire Practice
Surrey Lodge Group Practice
The Alexandra Practice
The Docs Surgery
The Range Medical Centre
The Vallance Centre
The Whitswood Practice
The Wilbraham Surgery
West Gorton Medical Centre
West Point Surgery
Wilmslow Road Medical

South Manchester GPs

Al-Shifa Medical Centre
Barlow Medical Centre
Benchill Medical Practice
Bodey Medical Centre
Borchardt Medical Centre
Bowland Road Practice
Brooklands Medical Centre
Burnage Health Centre
Cornishway Medical Practice
David Medical Centre
Didsbury Medical Centre
Forum Health
Kingsway Medical Centre
Ladybarn Group Practice
Maples Medical Centre
Mauldeth Medical Centre
Merseybank Surgery
Northenden Group Practice
Northern Moor Medical Centre
Park Medical Practice
Peel Hall Medical Centre
R&K Medical Practice
Tregenna Medical Practice
Woodlands Medical Centre

Trafford GPs

Altrincham Medical Practice
Barrington Medical Practice
Bodmin Road Health Centre
Boundary House Med Centre
Brooks Bar Medical Centre
Conway Road Medical Practice
Davyhulme Medical Centre
Delamere Medical Centre
Derbyshire Rd. South Surgery
Family Surgery
Firsway Health Centre
Flixton Road Medical Centre
Gloucester House Med Centre
Gorse Hill Medical Centre
Grove Medical Practice
Limelight Health and Wellbeing
Lostock Medical Centre
North Trafford Group Practice
Old Trafford Medical Practice
Park Medical Practice
Partington Central Surgery
Partington Family Practice
Primrose Surgery
Riddings Family Practice
Shay Lane Medical Centre
St. Johns Medical Centre
Timperley Health Centre
Trafford Health Centre
Urmston Group Practice
Village Surgery
Washway Road Medical Centre
West Timperley Medical Centre



**Manchester Local
Care Organisation**



**Trafford Local
Care Organisation**